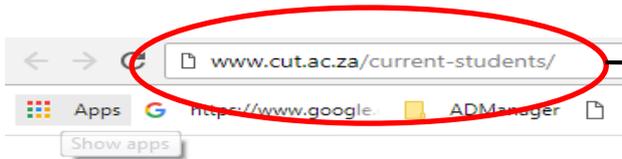


PASSWORD RESET



STEP1:

TYPE www.cut.ac.za/current-students/

A screenshot of a web page for password management. At the top, there is a login form with a username field containing 'CUT:201354210' and a password field with masked characters. Below the form are 'OK' and 'Cancel' buttons. A warning message states: 'The server student.cut.ac.za is asking for your user name and password. The server reports that it is from student.cut.ac.za.' Below this, there is a calendar showing 'October 2016' and 'December 2016'. The main content area has the text: 'Your password expires after 30 days. You can reset your password on campus or on the web.' This is followed by a list of options: 'All students (on the web)', 'Bloemfontein', and 'Welkom'. Under the heading 'Links:', there are two links: 'Student Password Registration' and 'Student Password Reset'. The 'Student Password Reset' link is circled in red. Below the links, it says 'Your User ID is your student email address e.g. 216123456@stud.cut.ac.za'.

Important Information

STEP2:

Click on Student Password Reset link



Get back into your account

Who are you?

To recover your account, begin by entering your user ID and the characters in the picture or audio below.

User ID:

218123456@stud.cut.ac.za

Example: user@contoso.onmicrosoft.com or user@contoso.com



Click only if you cannot see the letters clearly in order to view a simple one.

GdWYSS|

Enter the characters in the picture or the words in the audio.

Next

Cancel

STEP4:

Type the letters just as shown in the image above.



Get back into your account

verification step 1 > choose a new password

Please choose the contact method we should use for verification:

Text my mobile phone

Call my mobile phone

In order to protect your account, we need you to enter your complete mobil phone number (*****19) below. You will then receive a text message v verification code which can be used to reset your password.

Enter your phone number

Text

STEP5:

Select your password recovery method.

Cancel



Get back into your account

verification step 1 ✓ > **choose a new password**

* Enter new password:

* Confirm new password:

Finish

Cancel

NB: This is for those who struggle with creating their own password - type the previous password and add an extra number at the end. e.g. P@ss1234560

LAST STEP:

The password should be 8 characters or longer, must contain CAPITAL LETTERS, small letters, numbers and special characters like (@!\$). e.g. BI@ckPaNth3r.