

STAFF MEMBER	Mrs Dalene Crowther
DESIGNATION / POSITION	Acting Head of Department: Hotel School
TEL. FAX E-MAIL OFFICE	Tel: 051 507 3235 Fax: 051 507 3293 E-mail: dcrowthe@cut.ac.za
QUALIFICATIONS	Master's Degree in Higher Education
PORTFOLIO / SHORT CV	Dalene Crowther graduated from the CUT, Free State with a B Tech degree in Food Service Management (cum laude) as well as a B Tech degree in Post School Education. After lecturing at the School for Tourism, Hospitality and Sport for three years, she filled the position of Director: Training and Learner Affairs at the South African College for Tourism for one year. She obtained a Masters degree in Higher Education Studies (cum laude) in June 2009 and was invited to be a member of the Golden Key International Honour Society. She specialises in Financial Management for the Hospitality Industry. She is the co-writer of the book: A Practical Guide to Guesthouse Management. She is currently enrolled for a D Tech in Business Administration.
AREAS OF EXPERTISE	Financial Management
PUBLICATIONS	Article published in INTERIM 2010 Volume 9 No 2, published in March 2010 Title of the article: Evaluation of the quality of the summative assessments in selected Hospitality Management modules at a University of Technology.
BOOK(S) OR CHAPTER(S) IN BOOK(S)	Chapter in a book Book: A Practical Guide to Guest House Management Chapter: Basic Financial Management pp. 35-60. Published in 2013.
PRESENTED CONFERENCES, SEMINARS, WORKSHOPS	
LINKEDIN	

RESEARCHGATE	LinkedIn
GOOGLE SCHOLAR PROFILE	ResearchGate